



FACT SHEET – UTILITY CHARGES 2023/2024

WATER, WASTE-WATER AND WASTE SERVICES

WATER UTILITY CHARGES – ST GEORGE

Council adopted its budget at a special meeting on 29 June 2023. This information fact sheet is to inform the residential and rural residential property owners in St George of changes to their bore and river water charges.

Changes to your water charges include:

1. An increase of 6% on water charges for all applicable properties just below the consumer price index and to ensure full cost recovery.
2. Changes were made to the Bore and River Water Unconnected Charges for residential properties in the township of St George to itemise consistent with the bore and river water access charge - 70% for river water and 30% for bore water where a property has two connections or have no connections but services available. Refer to the map shown at the end of this fact sheet for the water charging area.
3. Council will commence charging for excess river water usage over an allocation of 1500 kilolitres for all residential and rural residential properties in St George. This will be charged in arrears for the 2022/2023 financial year and appear on the rates notice in August 2023. Council has provided consumption notices throughout the year to assist residents to monitor their river water usage.
4. Council has amended for the 2023/2024 financial year its water allocation for those rural residential properties in the water charging area shown in a circle on the attached map. The water allocation for these properties has been increased to 1794KL per annum to recognise that they do not have access to bore water and are on a low pressure connection.
5. Council will continue to charge excess water for bore water usage over and above the relevant allocation.

All figures quoted in this fact sheet are annual figures and ½ will be levied in August and ½ in February of each financial year. Excess water charges will be charged annually in the August rates notice.

Base Water Charge

The base water access charge on your rates notice will increase by 6%.

If you use in excess of 294KL of bore water then you will receive a charge at the rates below.

Excess Bore Water	2023/2024
Rural Residential Bore per kilolitre excess charge above allocation	\$0.51360992 per kilolitre
St George Bore per kilolitre excess charge above allocation	\$0.551191255 per kilolitre

Excess River Water – St George Residential and Rural Residential properties

If you use in excess of 1500KL of river water in St George then you will receive a charge at the rates below. Note that the average residential property uses approximately 800KL per annum and will therefore not see any charges on their rate notice.

Excess Water – St George River Water	2023-2024
Excess river water consumption per kilolitre >1501KL <2000KL	0.50
Excess river water consumption per kilolitre >2001KL <2500KL	0.75
Excess river water consumption per kilolitre >2500KL	1.00

Rural residential charging area – river water St George



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Council has amended for the 2023/2024 financial year its water allocation for those rural residential properties in the water charging area shown in a circle on the attached map for river water in St George. The water allocation for these properties has been increased to 1794KL per annum to recognise that they do not have access to bore water and are on a low-pressure connection.

St George River Water (rural residential charging area)*	2023/2024
Excess river water consumption per kilolitre >1794KL <2294KL	0.50
Excess river water consumption per kilolitre >2295KL <2794KL	0.75
Excess river water consumption per kilolitre >3294KL	1.00

Council will continue to provide consumption notices to inform residents of their river water usage so residents can monitor the amount of river water used.

Other charges:

- Waste-water utility charges will increase by 6% reflecting full cost recovery.
- Waste utility charges will increase by 14.5% (referred to as cleansing charges and or the Environmental special charge for applicable properties in close proximity to landfills sites without a waste collection service). The increase represents an increase in compliance and maintenance costs for our waste services.
- The waste collection service will rise by 7% consistent with CPI and contractor costs.
- Urban animal levy will change from \$21 to \$23 per annum

When will this occur?

Council must set its rates and charges each financial year. The budget was adopted at its Special Meeting on 29 June 2023. Council levies rates in August and again in February. Overall based on the information above a standard residential property will see an approximate \$105 per half year in their rates notice plus any excess charges. Other increases will relate to land valuation changes and are limited to up to 30% on any increase arising from a land valuation change.

Why the change?

- To remain drought resistant and monitor our river water usage
- To provide a similar rate revenue base for council to maintain existing facilities and necessary services
- To recognise the increase costs of services consistent with CPI

Payment Options

- A payment arrangement can be agreed that will ensure no interest is accrued if the payment arrangement is met;
- Pre-payments can be made prior to levying by contacting Council; and
- Payment within the discount period will result in a 10% discount (30 days for the August and February levy).

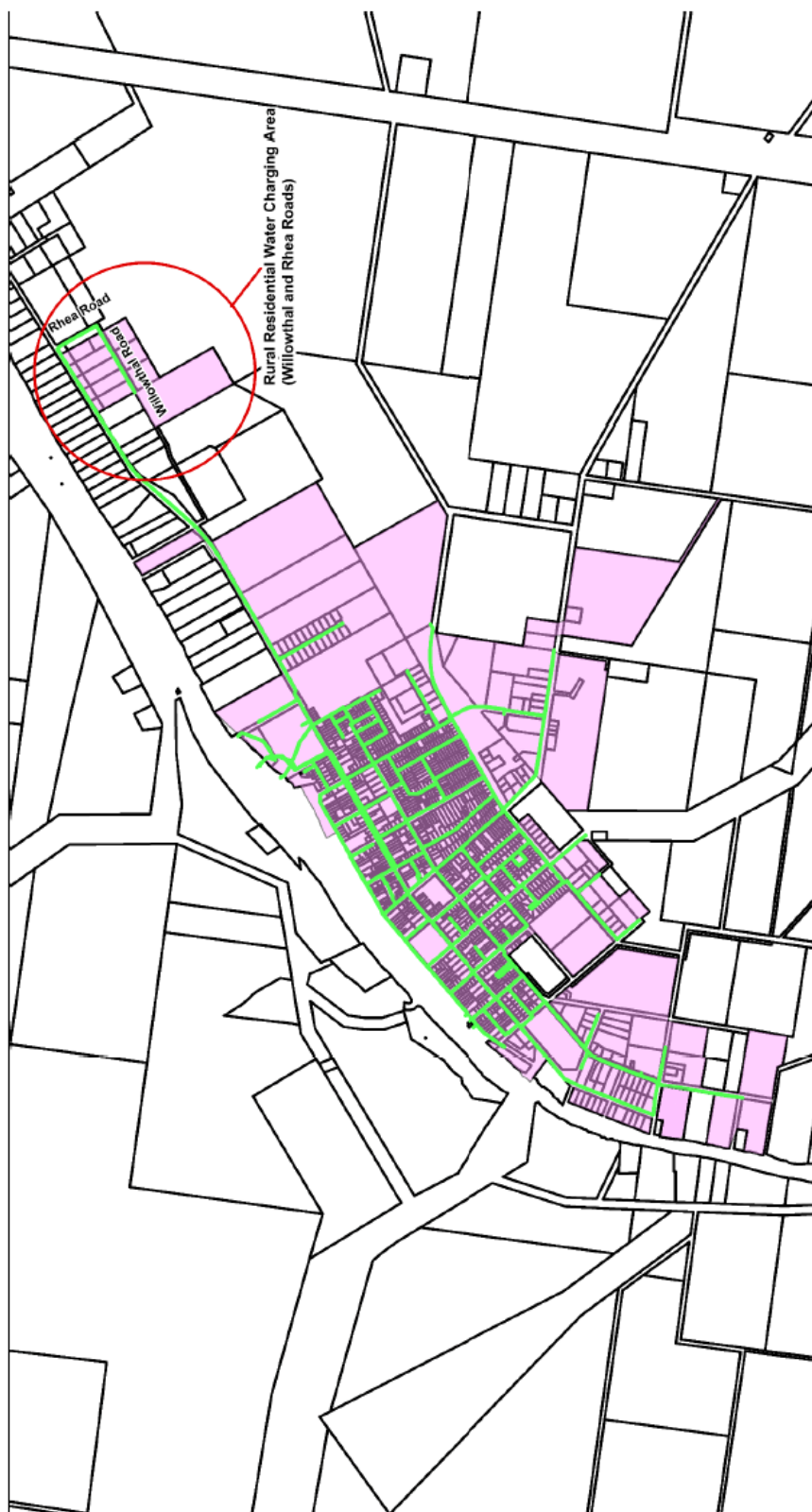
To receive your rates notice by email complete a change of address form located on our website. For more information on each of the rating categories or changes refer to the Rates Fact Sheets at www.balonne.qld.gov.au or contact Council on (07) 46208888 or at council@balonne.qld.gov.au or by posted PO Box 201, St George, Qld 4822.

Disclaimer: this information is general information applicable to residential categories in the Balonne Shire. Information on specific properties is available on request – please quote your Assessment number or address.



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St George River Water Charging Area

- Water_Main_and_SL_Non_Potable
- Water_Service_Area_Non_Potable

Disclaimer:
 The Balonne Shire Council nor the State of Queensland makes any representations or warranties about map accuracy, reliability or completeness or suitability for any particular purpose and disclaims all responsibility and all liability for all errors, omissions, negligence (including indirect or consequential damage) and costs that may occur as a result of the product being inaccurate or incomplete in any way or for any reason.
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