



FACT SHEET –UTILITY CHARGES 2024/2025

WATER, WASTE-WATER AND WASTE SERVICES

WATER UTILITY CHARGES

Council adopted its budget at a special meeting on 25 July 2024. This information fact sheet is to inform the residential and rural residential property owners of changes to their bore and river water charges.

Changes to your water charges include:

1. An increase of 6% on water charges for all applicable properties to ensure full cost recovery.
2. St George river water allocation will remain at 1500 kilolitres for all residential and rural residential properties in St George. This will be charged in arrears for the 2023/2024 financial year and appear on the rates notice in August 2024. Council has provided consumption notices throughout the year to assist residents to monitor their river water usage.
3. The water allocation for properties circled on the attached map will remain at 1794KL per annum. This recognises that they do not have access to bore water and are on a low pressure connection.
4. Council will continue to charge excess water for bore water usage over and above the relevant allocation.

All figures quoted in this fact sheet are annual figures and ½ will be levied in August and ½ in February of each financial year. Excess water charges will be charged annually in the August rates notice.

Base Water Charge

The base water access charge on your rates notice will increase by 6%.

WATER CHARGES 2024-25		
per charging unit per	Unconnected Water	Water Connection
St George	\$12.87	\$12.87
Thallon	\$11.79	\$11.79
Nindigully		
Dirranbandi	\$12.87	\$12.87
Hebel	\$11.79	\$11.79
Bollon	\$11.79	\$11.79
Rural	\$11.79	\$11.79

Note: Refer to Revenue Statement 2024-2025 for further details on charging units for type of service

Excess Water Charges

Bore water allocation for St George is 294KI and St George residential and rural residential water allocation are shown at points 2 and 3 above.

Council will continue to provide consumption notices to inform St George residents of their river water usage so residents can monitor the amount of river water used.



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Excess Water Charges (charged per KL on usage above allocation)	2024-25
Rural Residential Bore Water	\$0.54
Untreated Water (<i>Dirranbandi, Thallon, Bollon & Rural</i>)	\$0.15
Dirranbandi Treated Water	\$1.46
St George Bore Water	\$0.58
St George River Water (<i>Residential</i>)	
1,501 - 2,000 KL	\$0.53
2,001 - 2,500 KL	\$0.80
>2,500 KL	\$1.06
St George River Water (<i>Rural Residential*</i>)	
1,795 - 2,294 KL	\$0.53
2,295 - 2,794 KL	\$0.80
>2,794 KL	\$1.06
*refer to Appendix B Map 2 circled area described as Rural Residential Water Charging Area (Willow thal and Rhea Roads)	
Note: Refer to Revenue Statement 2024-2025 for further details on how the excess charges are applied.	

Other charges:

- Waste-water utility charges will increase by 6% reflecting full cost recovery.
- Waste utility charges will increase by 6% (referred to as cleansing charges). The increase represents an increase in compliance and maintenance costs for our waste services.
- Urban animal levy will change from \$23 to \$25 per annum
- The Environmental special charge for applicable properties in close proximity to landfills sites without a waste collection service will increase from \$65.50 to \$70 per annum.

When will this occur?

Council must set its rates and charges each financial year. The budget was adopted at its Special Meeting on 25 July 2024. Council levies rates in August and again in February. Overall based on the information above a standard residential property will see less than \$100 increase per half year in their rates notice plus any excess charges. Other increases will relate to land valuation changes and are limited to up to 30% on any increase arising from a land valuation change.

Why the change?

- To provide a similar rate revenue base for council to maintain existing facilities and necessary services
- To recognise the increase costs of services and compliance with legislation and licensing requirements

Payment Options

- A payment arrangement can be agreed that will ensure no interest is accrued if the payment arrangement is met;
- Pre-payments can be made prior to levying by contacting Council; and
- Payment within the discount period will result in a 10% discount (30 days for the August and February levy).

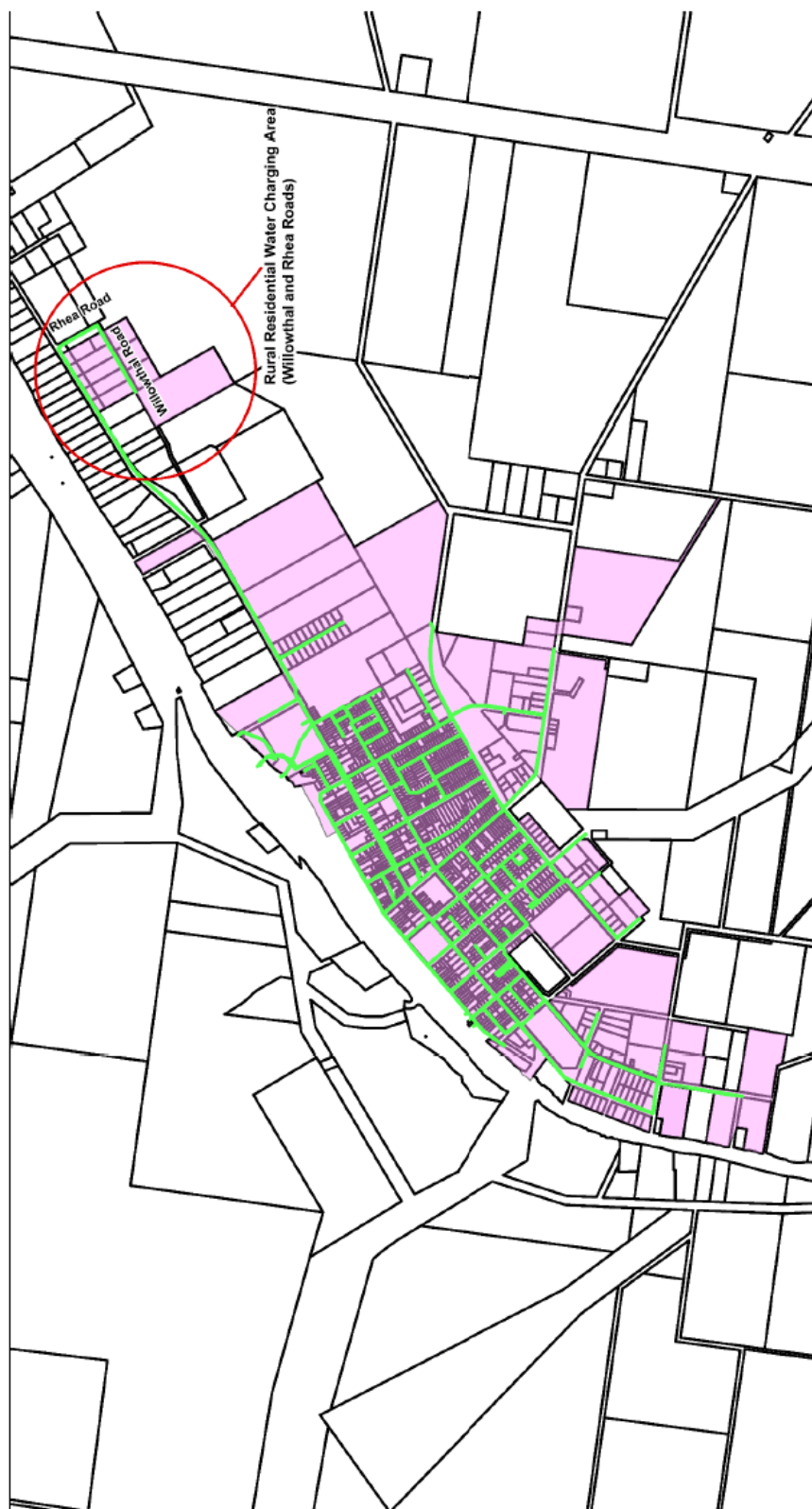
To receive your rates notice by email complete a change of address form located on our website. For more information on each of the rating categories or changes refer to the Rates Fact Sheets at www.balonne.qld.gov.au or contact Council on (07) 46208888 or at council@balonne.qld.gov.au or by posted PO Box 201, St George, Qld 4822.

Disclaimer: this information is general information applicable to residential categories in the Balonne Shire. Information on specific properties is available on request – please quote your Assessment number or address.



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St George River Water Charging Area

- Water_Main_and_SL_Non_Potable
- Water_Service_Area_Non_Potable

Disclaimer:
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